## **HELPFUL HINTS FOR DISABLING POP-UP BLOCKERS**

(For Chrome, Explorer, Firefox, and Safari Internet Browsers)

## For a Google Chrome internet browser on a computer running Windows:

By default, Chrome will notify you when a popup is blocked and give you an option to see it.

To turn off pop-up blockers in Chrome, follow these instructions:

**Step 1.** Click the customize and control Google Chrome menu (the three dots in the upper right corner of the Google Chrome internet browser).



**Step 2.** Select "Settings" from the drop down menu.



**Step 3.** Click "Advanced" at the bottom of the Settings main page.

| Q Search settings  |        |              |
|--|--------|--------------|
| Page zoom  | 100%   | -            |
| earch engine   |        |              |
| Search engine used in the address bar  | Google | Ŧ            |
| Manage search engines  |        | •            |
| Default browser<br>Default browser<br>Make Google Chrome the default browser |        | Make default |
| n startup  |        |              |
| in otartap   |        |              |
| <ul> <li>Open the New Tab page</li> </ul>                                    |        |              |
|  |        |              |

**Step 4.** Under "Privacy and security," click the "Site Settings" button.

| Q Search settings   |   |
|---|---|
| Advanced 🔺  |   |
| Privacy and security  |   |
| Sync and Google services<br>More settings that relate to privacy, security, and data collection                                   | • |
| Allow Chrome sign-in<br>By turning this off, you can sign in to Google sites like Gmail without signing in to Chrome              | - |
| Send a "Do Not Track" request with your browsing traffic  |   |
| Allow sites to check if you have payment methods saved  | - |
| Preload pages for faster browsing and searching<br>Uses cookies to remember your preferences, even if you don't visit those pages | - |
| Manage certificates<br>Manage HTTPS/SSL certificates and settings   | Z |
| Manage security keys<br>Reset security keys and create PINs   | • |
| Site Settings<br>Control what information websites can use and what content they can show you                                     | • |
| Clear browsing data<br>Clear history, cookies, cache, and more  | • |

Step 5. Select "Pop-ups and redirects."

| Adva                | nced 🔺                            |   | images<br>Show all               | ۲ |
|---------------------|-----------------------------------|---|----------------------------------|---|
| <ul><li>€</li></ul> | Privacy and security<br>Languages | Ľ | Pop-ups and redirects<br>Blocked | • |
| ÷                   | Downloads                         | _ | Ads                              |   |

**Step 6.** To disable the pop-up blocker uncheck or switch off the "Blocked (recommended)" box.

| Q Search settings       |          |
|-------------------------|----------|
| ← Pop-ups and redirects | Q Search |
| Blocked (recommended)   |          |
| Block                   | Add      |
|                         |          |

**Step 7.** To disable the pop-up blocker or switch off the blocked for just revenue websites.

• Click on "Add" and this screen will appear:

| Cancel | Add    |
|--------|--------|
|        | Cancel |

• Add [\*.]dor.ky.gov and click "Add."

| Block            | Add |
|------------------|-----|
| No sites added   |     |
| Allow            | Add |
| S [*.]dor.ky.gov | :   |



**Step 1.** Click the GEAR icon on the upper right corner of the Internet Explorer internet browser.

Step 2. Select "Internet options."

|    | -                           | - 0          |
|----|-----------------------------|--------------|
|    | ,Q <del>-</del>             | 습 ☆ 🌣        |
|    | Print                       | >            |
|    | File                        | >            |
|    | Zoom (105%)                 | >            |
| 'e | Safety                      | >            |
|    | Open with Microsoft Edge    | Ctrl+Shift+E |
|    | Add site to Apps            |              |
|    | View downloads              | Ctrl+J       |
|    | Manage add-ons              |              |
|    | F12 Developer Tools         |              |
|    | Go to pinned sites          |              |
|    | Compatibility View settings |              |
|    | Internet options            |              |
|    | About Internet Explorer     |              |

| Internet Options                                       | ? ×                 |
|--|---------------------|
| General Securit Privacy Content Connections Pro        | ograms Advanced     |
| Settings   |                     |
| Sites  | Ad <u>v</u> anced   |
| Location   |                     |
| Never allow websites to request your physical location | <u>C</u> lear Sites |
| Pop-up Blocker   |                     |
| Turn on Pop-up <u>B</u> locker                         | Settings            |
| InPrivate  |                     |
| Disable toolbars and extensions when InPrivate Brows   | sing starts         |
|  |                     |
|  |                     |
|  |                     |
|  |                     |
|  |                     |
|  |                     |
|  |                     |
|  |                     |
|  |                     |
| Some <u>settings</u> are managed by your system admini | strator.            |
| OK Cance   | <u>A</u> pply       |

**Step 4.** Uncheck "Turn on Pop-up Blocker" to disable the pop-up blocker.

| Internet Options                                    |                 |               | ? ×           |
|---|-----------------|---------------|---------------|
| General Securit Privacy Content                     | Connections     | Programs      | Advanced      |
| Settings  |                 |               |               |
|   | <u>S</u> ites   | Ad <u>v</u>   | anced         |
| Location  |                 |               |               |
| Never allow websites to request y physical location | our             | <u>C</u> lea  | r Sites       |
| Pop-up Blocker                                      |                 |               |               |
| Turn on Pop-up <u>B</u> locker                      |                 | Set           | ttings        |
| InPrivate   |                 |               |               |
| Disable <u>t</u> oolbars and extensions w           | hen InPrivate B | rowsing star  | ts            |
|   |                 |               |               |
|   |                 |               |               |
|   |                 |               |               |
|   |                 |               |               |
|   |                 |               |               |
|   |                 |               |               |
|   |                 |               |               |
|   |                 |               |               |
| Some <u>settings</u> are managed by                 | your system ac  | lministrator. |               |
| C   | СК              | ancel         | <u>A</u> pply |

**Step 5.** Click the "Settings" button to disable pop-up blockers for specific sites. In the address of website to allow section please enter **\*.dor.ky.gov** and click on the "Add" button.

**Step 1.** Select the three horizontal bars in the upper right corner of the browser.



## Step 2. Select "Options."



**Step 3.** Select the "Privacy & Security" tab.

|   | <b>m</b> Firefox Privacy Notice — Mozill X | ✿ Options × +   |                   |
|---|--|---|-------------------|
| $\langle \boldsymbol{\leftarrow} \rangle$ | $ ightarrow$ C* $\mathbf{\hat{C}}$         | Sirefox about:preferences#privacy                                     | ☆                 |
|   |  | • Your browser is being managed by your organization.                 | Find in Options   |
|   | 🛱 General                                  | Notifications Learn more  | Se <u>t</u> tings |
|   | Home                                       | Pause notifications until Firefox restarts                            |                   |
|   | <b>Q</b> Search                            | le Autoplay   | Se <u>t</u> tings |
|   | Privacy & Security                         | Block pop-up windows  | Exceptions        |
|   | 8 Sync                                     | ✓ <u>W</u> arn you when websites try to install add-ons               | Exceptions        |
|   |  | Prevent accessibility services from accessing your browser Learn more | e                 |

**Step 4.** To disable the pop-up blocker, uncheck the "Block pop-up windows" box below Permissions.

|   | m Firefox Privacy Notice — Mozill X | Coptions × +  |                   |
|---|-------------------------------------|---|-------------------|
| $\langle \boldsymbol{\leftarrow} \rangle$ | $ ightarrow$ Cr $rac{1}{2}$         | V Firefox about:preferences#privacy                                 |                   |
|   |                                     | ① Your browser is being managed by your organization.               | ○ Find in Options |
|   | 🛱 General                           | Notifications Learn more  | Settings          |
|   | Home                                | Pause notifications until Firefox restarts                          |                   |
|   | <b>Q</b> Search                     | lo Autoplay   | Settings          |
|   | Privacy & Security                  | Block pop-up windows  | Exceptions        |
|   | Sync                                | ✓ <u>W</u> arn you when websites try to install add-ons             | Exceptions        |
|   |                                     | Prevent accessibility services from accessing your browser Learn mo | pre               |

**Step 5.** To allow specific pop-ups, click "Exceptions" and enter the URL **apps.gateway.dor.ky.gov** in the :Address of the website" section and click on the "Allow" button.

|   | Allowed Websites - Pop-ups                                       | ×               |
|---|--|-----------------|
| You can specify which websites to allow and then click Allow. | are allowed to open pop-up windows. Type the exact address of th | e site you want |
| A <u>d</u> dress of website                                   |  |                 |
| apps.gateway.dor.ky.gov                                       |  |                 |
|   |  | <u>A</u> llow   |
| Website   | Status   | *               |
|   |  |                 |

**Step 6.** Close the window.

Step 7. Click "OK."

For a Safari internet browser on a Mac computer:

Step 1. From the Safari menu, select "Preferences."



**Step 2.** Click "Websites" at the top of the window.

|          |  |                  | Websites         |                            |                    |
|----------|--|------------------|------------------|----------------------------|--------------------|
|          | Tabs AutoFill Passwords Search           | Security Privace | Websites Extensi | ons Advanced               |                    |
|          |  |                  |                  |                            |                    |
| Gener    | Content Blockers                         | Allow pop-up     | windows on the w | ebsites below:             |                    |
| D        | Auto-Play                                |                  |                  |                            |                    |
| Q        | Page Zoom                                |                  |                  |                            |                    |
|          | Camera                                   |                  |                  |                            |                    |
| <b>Q</b> | Microphone                               |                  |                  |                            |                    |
|          | Screen Sharing                           |                  | No C             | onfigured Websites         |                    |
| 1        | Location                                 |                  |                  |                            |                    |
| 0        | Downloads                                |                  |                  |                            |                    |
|          | Notifications                            |                  |                  |                            |                    |
|          | Pop-up Windows                           |                  |                  |                            |                    |
| Plug-I   | 24 52 58 5.00 500 500                    |                  |                  |                            | _                  |
|          | Adobe Flash Player<br>Version 32.0.0.321 | Remove           | Whe              | n visiting other websites: | Block and Notify ᅌ |

| • • •    |                               |           |              | Websites       |            |            |                        |                    |
|----------|-------------------------------|-----------|--------------|----------------|------------|------------|------------------------|--------------------|
| General  | Tabs AutoFill                 | Passwords | Q Search Sec | surity Privacy | Websites   | Extensions | Advanced               |                    |
|          |                               |           |              |                |            |            |                        |                    |
| Gener    | Content Blo                   | ckers     | Alle         | ow pop-up w    | vindows or | the websi  | tes below:             |                    |
| D        | Auto-Play                     |           |              |                |            |            |                        |                    |
| Œ        | Page Zoom                     |           |              |                |            |            |                        |                    |
|          | Camera                        |           |              |                |            |            |                        |                    |
| <b>1</b> | Microphone                    | l.        |              |                |            |            |                        |                    |
|          | Screen Shar                   | ring      |              |                |            | No Confi   | igured Websites        |                    |
| 1        | Location                      |           |              |                |            |            |                        |                    |
| 0        | Downloads                     |           |              |                |            |            |                        |                    |
|          | Notification                  | s         |              |                |            |            |                        |                    |
|          | Pop-up Win                    | dows      |              |                |            |            |                        |                    |
| Plug-    | ins                           | 116.222   |              |                |            |            |                        |                    |
|          | Adobe Flash<br>Version 32.0.0 |           | F            | Remove         |            | When vi    | siting other websites: | Block and Notify ᅌ |

Step 4. To disable the pop-up blocker select Allow next to "When visiting other websites."

| General Tabs AutoFill Passwords Search   | Security Privacy Websit | Extensions Advanced           |                    |
|--|-------------------------|-------------------------------|--------------------|
| General<br>Content Blockers              | Allow pop-up windows o  | n the websites below:         |                    |
| Auto-Play                                |                         |                               |                    |
| 🔍 Page Zoom                              |                         |                               |                    |
| Camera                                   |                         |                               |                    |
| Microphone                               |                         |                               |                    |
| Screen Sharing                           |                         | No Configured Websites        |                    |
| Location                                 |                         |                               |                    |
| Oownloads                                |                         |                               |                    |
| Notifications                            |                         |                               |                    |
| Pop-up Windows                           |                         |                               |                    |
| Adobe Flash Player<br>Version 32.0.0.321 | Remove                  | When visiting other websites: | Block and Notify ᅌ |
|  |                         |                               | ?                  |

**Step 5.** To allow specific pop-ups, navigate to the web page, follow steps 1-3 and then select **Allow** next to the name of the site.