



Already have an existing MyTaxes Account for KY File

 For technical assistance with your account, contact the Customer Contact Center at 502-764-5555 or email portalhelp@ky.gov.

1. Enter your username and hit next.

Username will no longer be your email address. If you do not have a username, please see instructions for how to create a MyTaxes account that will be used to enter KY File.




Sign In



Username

Next

[Unlock account?](#)

[Help](#) 

2. Click the **Select** button across from **Email** the first time you sign-in. Then choose **send me an email**.

	Email	Select
	Password	Select

Send a verification email to by clicking on "Send me an email".

Send me an email

3. Navigate to your email and select the **Welcome to Kentucky DOR Taxes Dashboard** email to retrieve your 6-digit code.

You have requested an email link to sign in to the Kentucky Department of Revenue (DOR) Taxes Dashboard. To finish signing in, click the button below or enter the provided code.

If you did not request this email, please contact the Customer Contact Center at PortalHelp@ky.gov or call 502-764-5555.

Sign In

This link expires in 15 minutes.

Can't use the link? Enter a code instead: **146862**

4. Choose **enter a verification code instead**. Enter the 6-digit code

Verify with your email

We sent you a verification email. Click the verification link in your email to continue or enter the code below.

Enter a verification code instead

5. Select **Forgot Password/Not Provided**

Verify with your password

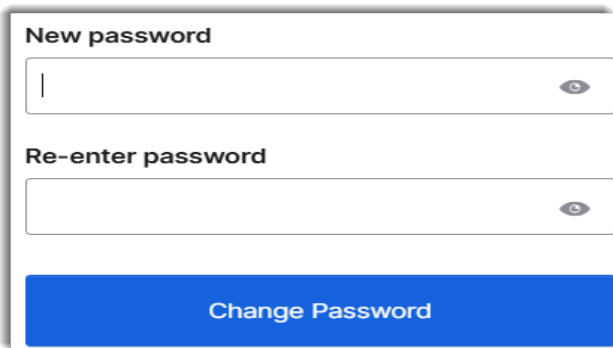
Password

Verify

[Forgot Password / Not Provided](#)

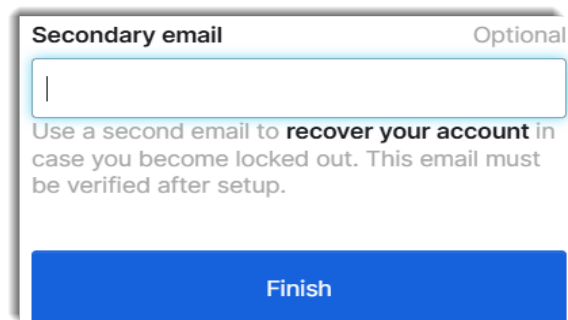
6. The page will prompt you to create a new password. Follow the rules and enter your new password into both fields and click **Change Password**.

*Password must have 14 characters and must use one special character.



The screenshot shows a form titled "New password" with a text input field and a toggle icon. Below it is a "Re-enter password" section with another text input field and a toggle icon. At the bottom is a blue button labeled "Change Password".

7. The page will prompt you to create a secondary email. To skip this step, click the **Finish** button.



The screenshot shows a form titled "Secondary email" with the word "Optional" to its right. It features a text input field. Below the field is a note: "Use a second email to **recover your account** in case you become locked out. This email must be verified after setup." At the bottom is a blue button labeled "Finish".

8. Click on the KY File widget on the MyTaxes Dashboard screen or choose the Get Started Button on the KY File Landing Page.